



## Self-Defeating Habits of Otherwise Brilliant People®

### Building Unshakeable Teamwork and Trust

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You've seen it: avoidance, talking about others instead of talking to them, rumors, negative speculation, factions, and lack of trust. Learn why negative assumptions pick up momentum and spread, how to short-circuit destructive disagreement, extinguish incivility and eliminate unconscious behaviors that spark toxic power struggles and cycles of mistrust.

Join us and discover practical strategies to open the dialogue and replace workplace conflicts with positive solutions to create an open and trusting atmosphere.

#### **Professional Summary**

Leslie Fiorenzo is Director of Employee Assistance Center, West Michigan's oldest provider of employee assistance program services. She has over 25 years experience as a human resources professional working in the automotive, distribution, and packaging industries. In April of 2014 Leslie and EAC partnered with Anna Maravelas and her company Thera Rising and became certified to present their flagship seminar the Self Defeating Habits of Otherwise Brilliant People®. From 2005 to 2012 Leslie taught human resources, business and marketing courses as an adjunct faculty at Davenport University. From 2003 until 2011 she was an independent consultant with Business Network International (BNI) the world's largest referral organization and presented to hundreds of sales professionals and small business owners on how to get the most from their membership.