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Trinity Health

Trinity Information Services

Regional & Digital IT Ops

## STEPH ECKLEY, BS, MT, MBA REGIONAL CHIEF INFORMATION OFFICER

## **ABOUT**

Steph Eckley is the Regional Chief Information Officer. She has responsibility for the IT operations at the Trinity Health National, Continuing Care, Mission, and Michigan ministries.

Trinity Health is an operating company with 123,000 colleagues across 26 states - comprised of 88 hospitals, 135 continuing care locations, the second largest PACE program in country, and many other health and well-being services.

Trinity Information Services manages \$1B in annual IT investments with more than 150,000 PCs, laptops, mobile devices, 5,000 applications and 700,000 networked devices in the environment. And the IT service desk responds to approximately 1.1M calls per year.

Steph has an extensive background in overseeing the development and management of internal teams and external resources responsible for all aspects of IT operations. She is a strategic visionary and contributing member for both the ministry and IT executive teams. Steph is adept at partnering with cross-functional leadership, clients, and stakeholders to drive adoption of common platforms, improving processes, and enabling new capabilities in support of the corporate Mission, Vision, and Values. Advanced.

Prior to her tenure in IT, Steph was a clinical manager for laboratory operations at Mercy Health Saint Mary's for 15 years. In 2014 she started the Executive MBA program at Michigan State University. While enrolled in the program, Steph pivoted her career to healthcare IT as a project manager. Before graduating in 2016, she secured a role as the director of IT operations at Saint Mary's and promoted to CIO in 2021.

Steph lives in East Grand Rapids with her husband, dog and their two teenage boys. She enjoys watching her sons' sporting events and spending time with friends.